

## LiteTouch Upgrade Inquiry Form

Savant announced that they are no longer producing or supporting LiteTouch systems as of September 2015. What are you to do with an obsolete system? Touchplate has a solution for you with many benefits to ease your worry about having an obsolete system.

- **Reliability:** A reliable system is as important to us as it is to you. We produce a system that can be counted on. Our history proves that Touchplate makes durable, long-lasting products. Upgrading your LiteTouch system to a Touchplate system will take care of obsolete, unsupported parts all at once, allowing you a worry-free future for your household.
- **Customer Service and Support:** Customer satisfaction is our highest priority for all customers. Touchplate has been providing lighting solutions since 1946 and continues to consistently deliver the best service and support experience.
- **More Features:** When upgrading to a Touchplate system, you can upgrade to a variety of additional features like: Scene Control, Timing Control, and Smart Control from any device with a browser. These features allow you to take control of your system by checking lighting statuses, making programming changes, and controlling your system from your Smart Device, whether you are traveling or relaxing at home.
- **Cost:** LiteTouch upgrades through Touchplate are fkb[US^k less expensive than other options on fZWmarket.
- **Value:** All of the wiring run throughout the home or building is an asset you can retain. Not only will the value of your home lighting system be restored, but you are investing money into a current supported system.
  - No holes, drywall repair, or major trauma is required when upgrading with Touchplate. We should not require new wiring to be run. Touchplate's upgrade options are module based and DIN rail mounted, which allows us to provide a custom sized insert to reuse your existing enclosure, which will save labor and material costs.

## Frequently Asked Questions

- *Can a partial upgrade be performed to my LiteTouch System?*
  - It cannot be only partially upgraded. We offer full upgrade solutions for LiteTouch systems as a Touchplate system does have some differences from the LiteTouch system.
- *Do you have a Technician/Electrician in my area to help with the upgrade?*
  - We typically send a representative from our factory to either complete the project for you or to work beside a local electrician to perform the upgrade for you.



## Quote Information

Please include the following information when obtaining a quote from Touchplate.

- *Customer Contact Information*
- *Panel and Switch forms filled out (to the best of your knowledge)*
- *Photograph(s) of the Master Control panel*
- *Photograph(s) taken of each relay/dimmer panel (typically located in a utility or mechanical room)*
  - *The panel enclosures each need to have their doors open in the photographs so we can see the product and the way it is mounted inside the existing enclosure.*



*Master Control Panel Example*



*Panel with Open Door Example*

- *Photograph(s) taken of the front and back of any keypad that is not a standard keypad (see photos below for examples).*



*Non-Standard Keypad Examples*



## Customer Information

Customer Name: \_\_\_\_\_

System Location Address: \_\_\_\_\_

City / State / Zip: \_\_\_\_\_

Contact Email: \_\_\_\_\_

Phone: \_\_\_\_/\_\_\_\_/\_\_\_\_ Alt. Phone: \_\_\_\_/\_\_\_\_/\_\_\_\_

## Current LiteTouch Panel Information (List Each Panel Separately)

\*Line 1 is just an example provided by Touchplate to help guide you through filling out the form.

Panel #	Location	# of Relays	# of Dimmers	Master Control Panel (Y / N)	Dimensions		
					L"	W"	D"
1*	Mechanical Room	0	32	N	39"	22"	4"



**Current LiteTouch Keypad Information (List Each Keypad Separately)**

Is there currently engraving on your buttons?

Would you like to have the Touchplate engraved?

- Gang Size refers to the opening created in the wall.
- Conductors refers to the amount of wires at each switch location.

\*Line 1 is just an example provided by Touchplate to help guide you through filling out the form.

Keypad #	# of Buttons	Location	Gang Size	Conductors	Note(s)
1*	6	Foyer	1 Gang	4	Buttons & Audio Control

Current LiteTouch Keypad Information (List Each Keypad Separately)

Keypad #	# of Buttons	Location(s)	Gang Size	Conductors	Note(s)

Please email this form and the pictures of each non-standard keypad, relay and/or dimmer panel by clicking on the icon below.

